



Certificate of Registration

This is to certify that the

CUSTOMER SATISFACTION MANAGEMENT SYSTEM

of

ERSA MOBILYA SAN. VE TIC. A.S.

1. OSB Bolgesi Oguz Cad. No:17 Sincan, Ankara, TURKEY

for

Wood And Metal Moving And Non-Moving Furniture, Storage Systems, Panel, Seat, Sofas And Equipment Design, Production, Sales And After-Sales Services For Office, Home, Hotels, Kitchen Archive, Warehouse and Hospital.

has been assessed and registered against the provisions of

ISO 10002:2018

International Standard

with

Registration Number: 28W15738

Project: 49-15738-5-W

Certification Approved By:

Doug Page-Symonds

Chief Executive Officer

Previous Cycle Expiry Date: 13 January 2026

Approval Date: 16 January 2026

Issue Date: 16 January 2026

Expiry Date: 13 January 2027

Recertification Due Date: 13 January 2029

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