



Certificate of Registration

This is to certify that the

CUSTOMER SATISFACTION MANAGEMENT SYSTEM

of

ERSA MOBILYA SAN. VE TIC. A.S.

1. OSB Bolgesi Oguz Cad. No:17 Sincan, Ankara, TURKEY

for

Wood And Metal Moving And Non-Moving Furniture, Storage Systems, Panel, Seat, Sofas And Equipment Design, Production, Sales And After-Sales Services For Office, Home, Hotels, Kitchen Archive, Warehouse and Hospital.

has been assessed and registered against the provisions of

ISO 10002:2018

International Standard

with

Registration Number:	28W15738	Previous Cycle Expiry Date:	13 January 2026
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Project:	49-15738-5-W	Approval Date:	16 January 2026
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Certification Approved By:		Issue Date:	16 January 2026
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Doug Page-Symonds		Expiry Date:	13 January 2027
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Chief Executive Officer		Recertification Due Date:	13 January 2029
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